

Bracknell Forest Council: Pet Shop Licence Conditions

1 Licence Display

- 1.1 The licence, or a copy shall be suitably displayed to the public in a prominent position.
- 1.2 No livestock shall be sold in any area at the premises other than in the designated area.
- 1.3 Only livestock listed in the Additional Conditions to the licence may be stocked for sale.

2 Accommodation

Animals shall at all times be kept in accommodation and environment suitable to their species with respect to situation, size, temperature, lighting, ventilation and cleanliness and not exposed to draughts. All accommodation shall be kept in good repair.

- 2.1 No animal shall be displayed for sale outdoors.
- 2.2 Housing for animals shall be constructed of non-porous materials and shall be appropriately treated.
- 2.3 In order to prevent the spread of disease, and to prevent injury, animals shall not be kept in housing in such a way that they can be disturbed by other animals or by the public.
- 2.4 All livestock for sale shall be readily accessible and easy to inspect, with cages sited so that the floor of the cage is readily visible.
- 2.5 Accommodation shall be cleaned as often as necessary to maintain good hygiene standards.
- 2.6 Where accommodation is on a tiered system, water, food or other droppings shall not be allowed to enter the lower housing.
- 2.7 All accessories provided in the accommodation shall be suitable for the species.

3 Exercise facilities

- 3.1 Suitable and sufficient facilities shall be available where appropriate.
- 3.2 For puppies a covered exercise area of at least 4.46 square metres (26 square feet) shall be provided. Exercise areas shall have a minimum height of 1.8 metres (6 feet) to facilitate adequate access by staff.

4 Register of Animals

- 4.1 A livestock purchase register shall be maintained for all livestock. A sales register shall be maintained for:

Kittens

Psittacines

Species contained in the Schedule to the Dangerous Wild Animals Act 1967 (as modified).

- 4.2 A register shall be kept recording the Name and Address of the supplier of all livestock. All registers shall be made available to any Council Officer, Veterinary Practitioner or Veterinary Surgeon authorised by the Council.

5 Stocking numbers and densities

- 5.1** The maximum number of animals to be stocked on the premises shall be governed by the accommodation available, as stated in the stocking density listed below. No other animals, other than those specified in the licence conditions shall be stocked without written permission from the Council. These stocking densities are insufficient for stocking marmosets. Marmosets shall be housed in cages sufficiently large enough to allow for natural movement, such as climbing and swinging.

Animal Type	Animals Numbers	1-4	5	6	7	8	9	10	Minimum cage height	Minimum cage depth
Mice, hamsters, gerbils	sq. cm	450	525	600	675	750	825	900	25	25
Rats	sq. cm	675	785	900	1010	1125	1235	1350	30	30
Guinea pigs	sq. cm	1350	1570	1800	2020	2250	2470	2700	30	30
Rabbits up to 2kg, kittens,										
ferrets, chinchillas, chipmunks	sq. cm	2250	2625	3000	3375	3750	4125	4500	40	40
Maximum	sq. cm	10,000	12,500	15,000	17,500	20,000	22,500	25,000	Double height	0.9m
									at shoulder minimum 50	

5.2 Stocking Densities for Cage Birds

No species of bird shall be housed in accommodation which does not afford that species sufficient space for natural free and full wing stretching and the number of birds housed shall be such that overcrowding does not significantly reduce that freedom. Long tailed birds or birds in full plumage must be provided with properly placed perches and feeding and watering points to prevent that plumage being fouled or otherwise damaged.

- 5.3** For perching birds, a sufficient number of perches (as appropriate) shall be provided at such a height that the bird can rest its head without its head touching the top, and its tail the bottom of the cage.

5.4 Water Quality for Ornamental Fish

- 5.5** Water quality testing shall take place at least once a week in a centralised system and 10% of individual tanks shall be likewise tested. Unsatisfactory test results shall be recorded in a register together with the corrective action taken. Further tests shall be carried when a visual inspection of the tanks indicates the need.

Water quality criteria

Cold Water

Dissolved oxygen	-min	6mg/litre
Free ammonia	-max	0.02mg/litre
Nitrite	-max	0.2mg/litre
Nitrate	-max	50mg/litre above
		ambient tap water

Tropical Fish

Dissolved oxygen	-min	6mg/litre
Free ammonia	-max	0.02mg/litre
Nitrite	-max	0.2mg/litre
Nitrate	-max	50mg/litre above
		ambient tap water

Tropical Marine Species

Dissolved oxygen	-min	5.5mg/litre	
Free ammonia	-max	0.01mg/litre	
Nitrite	-max	0.125mg/litre	
Nitrate	-max	40mg/litre	
		This is an absolute figure. It does not relate to ambient tap water.	
PH	-min	8.1	

6 Health, Disease and Acclimatisation

- 6.1** All stock for sale shall be in good health and free from obvious parasitic infestation as far as reasonably determined without veterinary inspection.
- 6.2** Any sick or injured animals shall receive appropriate care and treatment without delay. Inexperienced staff shall not treat sick animals unless under appropriately experienced supervision. Care and Treatment may include euthanasia but shall under no circumstances shall an animal be euthanised other than in a humane manner. In case of doubt, veterinary advice shall be sought.
- 6.3** Facilities shall be provided to isolate sick and injured animals.
- 6.4** All animals shall receive appropriate inoculations where required for the species, as advised by a veterinary practitioner. Veterinary advice shall be sought whenever necessary.
- 6.4** Any animal with an obvious, significant abnormality, which would materially affect its quality of life, shall not be offered for sale. When in doubt, veterinary advice shall be sought.
- 6.5** All animals shall be allowed a suitable acclimatisation period before sale.
- 6.6** All reasonable precautions shall be taken to prevent the outbreak of disease. No animal which is suffering from, or could reasonably be suspected of having come into contact with any other animal suffering from infectious or contagious disease, or which is infested with parasites, shall be brought into or kept on the premises unless actively isolated.
- 6.7** Individual litters of puppies and kittens shall be kept separate from other litters.
- 6.8** All necessary precautions shall be taken to prevent harbourage, or the introduction to the premises, of rodents, insects and other pests. Rodents and Insects excludes livestock for sale for feeding.

7 Food and Drink

- 7.1** Animals shall be supplied with adequate amounts of food and drink, appropriate to their needs, and at suitable intervals.
- 7.2** All food must be suitable for the species concerned.
- 7.3** All food and drink receptacles shall be constructed and positioned to minimise faecal contamination and spillage.

- 7.4** A suitable and sufficient number of receptacles shall be provided and cleaned at regular intervals.

8 Food Storage

- 8.1** All food, excluding live foods intended for feeding to livestock on the premises, shall be stored in impervious closed containers.
- 8.2** The container and equipment used for feeding shall be kept in a clean and sound condition.
- 8.3** All necessary steps shall be taken to prevent infestation from rodents, insects and other pests.

9 Observation

- 9.1** All livestock shall be attended to at regular intervals, at least once daily, appropriate to the species.

10 Excreta and Soiled Bedding

- 10.1** All excreta and soiled bedding shall be kept in a hygienic manner and stored in impervious containers with close fitting lids, away from direct sunlight.
- 10.2** Excreta and soiled bedding shall be removed from the premises on a regular basis, at least once weekly disposed of to the satisfaction of the Council, and in accordance with current regulations and good waste management practice.
- 10.3** All containers shall be kept in a clean condition.

11 Transportation

- 11.1** When receiving livestock, the licensee shall make every effort to ensure that it is transported in a suitable manner. A record of the registration number of the vehicle used for the transportation of livestock shall be kept.
- 11.2** All livestock received shall be transported according to regulations laid down in current legislation; such as the Welfare of Animals (Transport) Order 1997.

12 Transportation Containers

- 12.1** Livestock shall be transported or handed to purchasers in suitable containers.

13 Sale of Livestock

- 13.1** No mammal shall be sold unweaned or, if weaned, at an age at which it should not have been weaned.
- 13.2** In the case of non-mammals, they must be capable of feeding themselves.
- 13.3** No animal shall be sold to any person under the age of 16 years unless that person is accompanied by a parent or legal guardian or provides appropriate written consent. Sales to juveniles less than 16 years (but over 12 years) of age who is known to the licensee are permitted in the absence of a parent or legal guardian or the appropriate written consent provided that:
- (a) The parent or guardian would not object to the acquisition;

(b) The juvenile is sufficiently knowledgeable as to the needs, care and nature of the species acquired;

(c) The juvenile's intention towards the acquisition is consistent with the well being of the animal concerned.

14 Dangerous Wild Animals

14.1 When dangerous wild animals are kept, the cage shall be of a secure construction appropriate to the species. A fine wire mesh, glass or plastic safety barrier shall be incorporated into the cage system.

14.2 The Council shall be notified in the event that dangerous wild animals are to be sold for the first time, any animal on the Schedule to the Dangerous Wild Animals Act.

14.3 Before any animal on the Schedule to the Dangerous Wild Animals Act is sold the Licence to keep such animals by the purchaser shall be inspected.

14.4 A register shall be kept recording the Name and Address of the purchaser of any animal on the Dangerous Wild Animal. The register shall be made available to any Council Officer, Police Constable, Veterinary Practitioner or Veterinary Surgeon authorised by the Council.

15 Pet Care Advice

15.1 Pet care leaflets or other similar written instructions shall be made available to customers free of charge at the time of purchase, in addition to any offer to purchase pet care books and leaflets.

15.2 Purchasers shall be given proper advice on the care of any animal sold and where necessary, on the maintenance and use of any accessories.

15.3 Appropriate reference materials shall always be available for use by staff.

16 Staff Training and Livestock Knowledge

16.1 No animal shall be stocked or sold unless the staff (or at least one member of the staff) is familiar with the care and welfare of the animals stocked and has a recognised qualification or suitable experience.

16.2 A written training policy for all permanent members of staff shall be provided and evidence that a systematic training program is in place.

17 Fire and other Emergency Precautions

17.1 Suitable emergency precautions and written procedures shall exist and be made known to all members of staff, including arrangements for evacuation of livestock.

17.2 All entrances and exits shall be clear of obstructions at all times.

17.3 Suitable fire fighting equipment shall be provided, maintained and regularly serviced.

17.4 The licensee, or a designated keyholder, shall at all times be within reasonable distance of the premises and available to visit the premises in case of an emergency.

17.5 A list of keyholders shall be lodged with the local Police and the Council.

- 17.6** The following notice shall be displayed at the front of the shop and visible from the outside:

"In case of emergency, dial 999"

Also, the telephone number of the local Police station shall be displayed.

- 17.7** If the pet shop is sited within other premises, the licensee or keyholders shall have access at all times to the premises containing the livestock.
- 17.8** All electrical installations and appliances shall be maintained in a safe condition and evidence of this provided to the satisfaction of the Council.

18 Boarding of Animals

- 18.1** No boarding of animals shall take place of any species of animal for which there is no licence to sell. If it is intended to board cats and dogs, suitable and sufficient accommodation shall be provided.
- 18.2** If cats and dogs are to be boarded then the appropriate licence shall be obtained from the Council.

19 Categories of Animals to be Sold

- 19.1** The following animals may be sold:

1. Kittens
2. Smaller domesticated mammals e.g. rabbits, guinea pigs, gerbils, hamsters, rats, mice, chinchillas, chipmunks, ferrets.
3. Primates e.g. marmosets.
4. Parrots parakeets and macaws
5. Reptiles.
6. Amphibians.
7. Fish and aquatic invertebrates.
8. Other (specify).